



Annual Report **2018**

RENO POLICE DEPARTMENT



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MESSAGE FROM RENO CITY COUNCIL



Providing vibrant neighborhoods and public places is a top priority of the Reno City Council. As such, we are proud of the accomplishments our police department has achieved this past year.

Efficient and effective emergency response to our citizens and enhancing community engagement are key benchmarks in which our police department continues to excel. As our community continues to grow, we are committed to providing excellent emergency services to our residents and visitors.

(Left to Right)
Ward 4 - Bonnie Weber, Ward 3 - Oscar Delgado, Ward 2 - Naomi Duerr, City of Reno Mayor - Hillary Schieve, At-Large - Devon Reese, Ward 1 - Jenny Brekhus, & Ward 5 - Neoma Jardon

On behalf of the men and women of the Reno Police Department, I would like to thank the entire community for your continued support. It is our honor and privilege to serve a community that is growing at an unprecedented rate not only in size, but also in arts, culture, business and activities.

The growth of this community presents exciting opportunities adding to the Reno Police Department's rich history of community policing with additional partnerships and collaboration with community members to identify and solve problems. Consistent with the emphasis on community policing and problem solving, the Reno Police Department has led the way in training our officers to assist community members in crisis. Currently, all new officers receive forty hours of Crisis Intervention Training (CIT) in order to prepare them to actively assist those in need and provide these individuals with resources and guidance for long-term solutions. Our goal is to be able to assist anyone who is in need, and to be a resource for our community

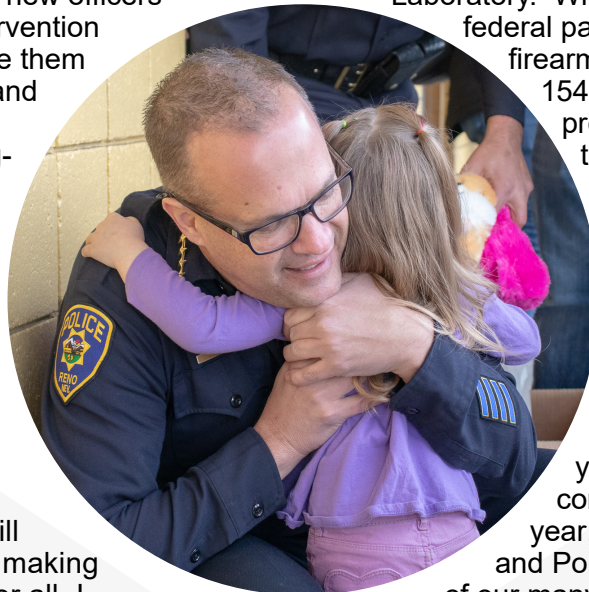
In addition to the increased number of residents and tourists associated with the growth of our city, we now have more drivers and pedestrians on our roads than ever before. The Reno Police Department will continue to focus our efforts on making travel throughout the city safe for all. I have dedicated additional personnel and resources to the Traffic Section to support this effort. This includes increasing the number of DUI Enforcement Officers and collaborating with citizens, community groups, schools, and the media on driver education. Please continue to encourage those around you to drive safely and find alternative transportation if impaired. Together we can make Reno roads the safest in the State.

This year the Reno Police Department received a federal grant aimed at holistically addressing opioid abuse in Reno. The Community Opioid Abuse Programs grant will fund efforts designed to confront the opioid epidemic from a three-pronged approach; education of prescribers on the risks of opioid abuse, a media outreach campaign, and targeted follow up to those who have overdosed on opioids connecting them with treatment and resources.

We are collaborating with the University of Nevada, Reno and other regional partners on this program, and I look forward to reporting on the program's success in the future

Last year, the Reno Police Department implemented a new program, the Reno Gun Initiative. The initiative introduced new resources, processes, and technology designed to reduce gun violence, enhance public safety, and bring cases to a successful prosecution. Since the program's inception, I have hired a full-time detective and reallocated additional personnel to investigate gun-related crimes. Additionally, we have coordinated efforts with regional law enforcement agencies and the Washoe County Crime Laboratory. With the help of our regional and federal partners, we have removed 210 firearms from our city streets and made 154 firearms related arrests. This program will continue to improve the safety and lives of everyone living and visiting Reno.

As the city continues to flourish with more residential and business growth, it is imperative that we continue our fluid lines of communication with all of you. I look forward to meeting each and every one of you in person at one of our many community events throughout the year; Cup with a Cop, Community and Policing Symposium, or even at one of our many events in downtown Reno.



I am honored to be Chief of your Reno Police Department and look forward to continuing our efforts to improve safety and quality of life in the Biggest Little City.

Respectfully,

Chief Jason Soto

*"Your Police,
Our Community"*



ABOUT YOUR POLICE DEPARTMENT



OUR MISSION: *We are committed to partnering with our community to create a safe city by providing the highest level of police services.*

ABOUT YOUR POLICE DEPARTMENT

Reno is located in northern Nevada and is best known as a tourist location with a growing and diverse population and economy. The Reno Police Department (RPD) has an authorized staffing level of 317 sworn police officers and serves a population of approximately 250,000 residents. In addition, RPD serves approximately four million visitors annually.

RPD is nationally recognized as a model for community-oriented policing and problem solving. Our motto, "Your Police, Our Community," exemplifies our commitment to creating partnerships with community members, local businesses and other agencies and organizations to make Reno a safe and pleasant place to live and work.

CONTACT INFORMATION

EMERGENCY HELP
9-1-1

NON-EMERGENCY DISPATCH
(775) 334-2121

NON-EMERGENCY HELP
(775) 334-4636

MAIN STATION FRONT DESK
(775) 334-2175

WEBSITE
RenoPD.com



AVERAGE RESPONDED SERVICE CALLS

139,598

CALLS THIS YEAR

11,633

CALLS PER MONTH

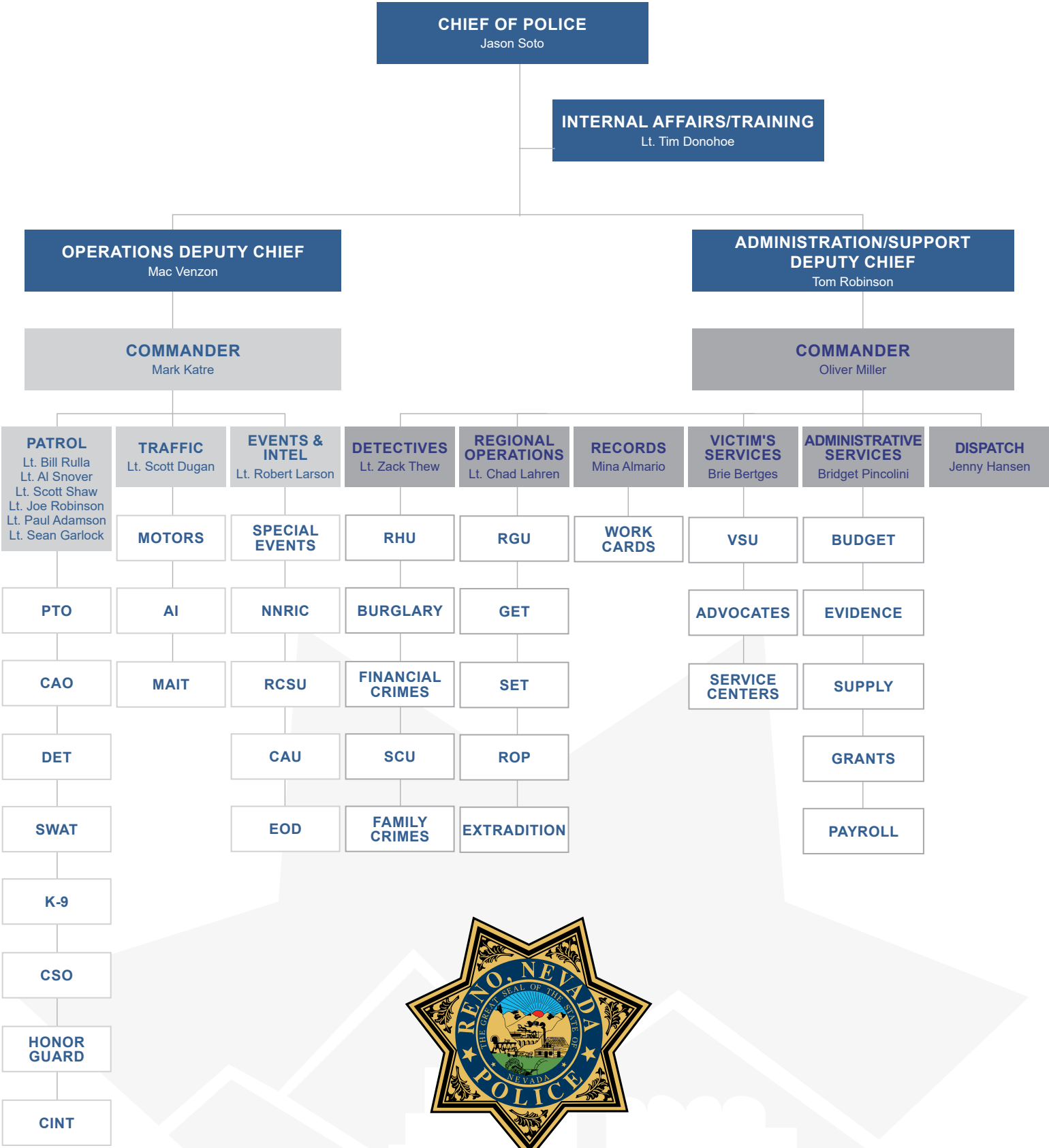
382

CALLS PER DAY

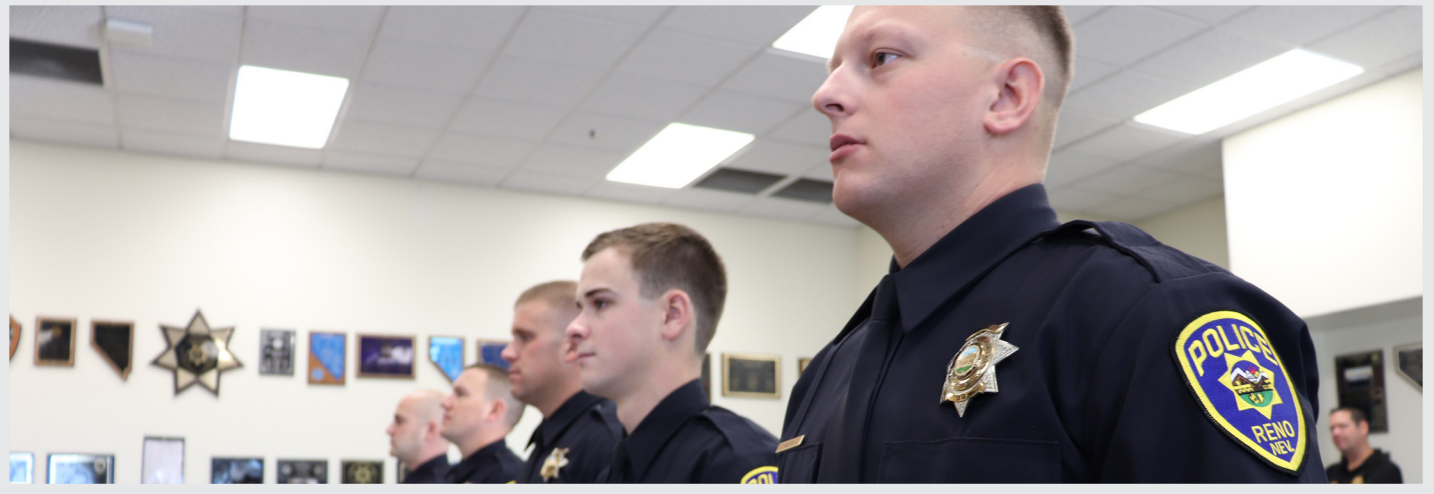
127

CALLS PER SHIFT

ABOUT YOUR POLICE DEPARTMENT



ABOUT YOUR POLICE DEPARTMENT



NEW HIRES

Robert Hanna	Recruit	Zachary McCall	Recruit
Taylor Rose	Recruit	Eric Prost	Recruit
Matthew Bowers	Recruit	Matthew Moore	Recruit
Ryan Noel	Recruit	Samet Uyanik	Recruit
Nicole Kemper	Recruit	Garet Bartholomew	Recruit
Nels Ahnlund	Recruit	David Brice	Police Assistant I
Adam Conway	Recruit	Paul Snyder	Police Assistant I
Chelsey Moore	Recruit	Alicia Sotelo	Police Assistant I
Philip MacDougall	Recruit	Brianna Perez	Police Assistant I
Stephen W. Smith	Recruit	Wendy Quiring	Police Assistant I
Jared Primus	Recruit	Allen Shanley	Police Services Specialist
Elizabeth Kunz	Management Assistant	Charlee Riodan	CSO II
Ingrid Cardenas-Tibduiza	Transcriber	Marie Rodriguez	CSO II
Jacob Rousseau	Recruit		

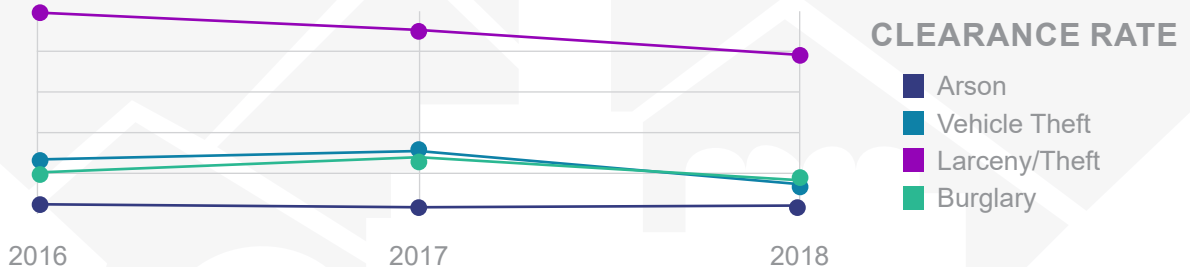
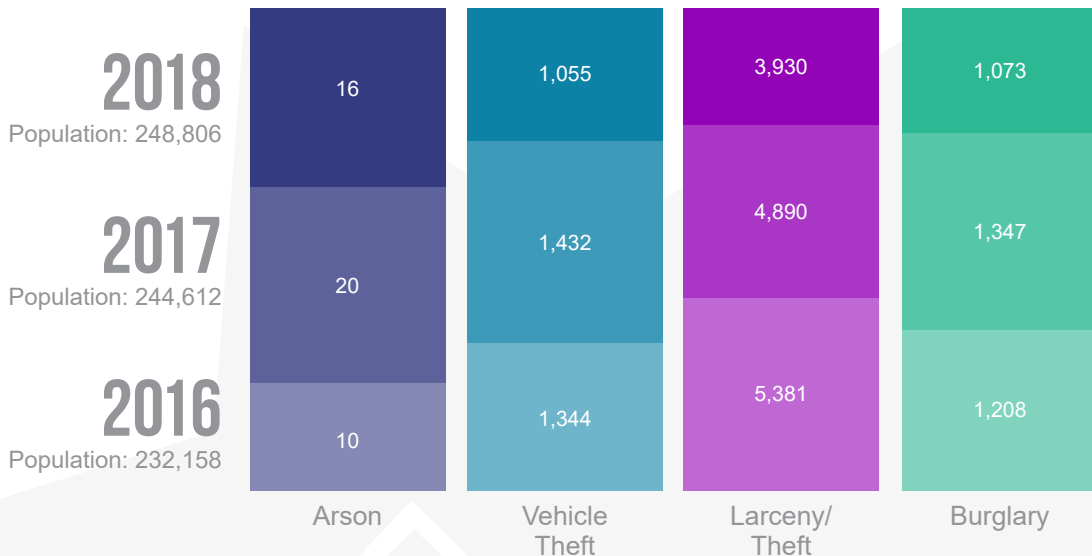
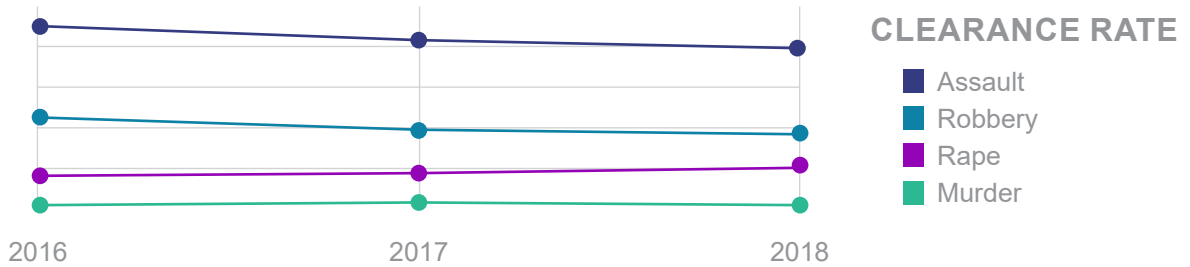
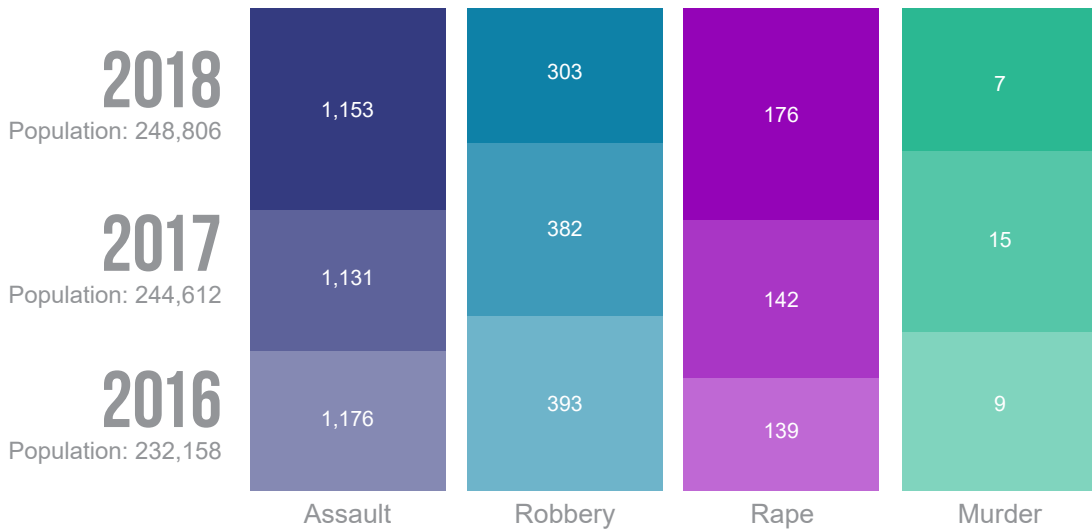
RETIRED EMPLOYEES

Dan Parker	2/1/18
David Kinamon	2/13/18
Reed Thomas	3/1/18
Michelle Gitmed	4/26/18
James J. Phoenix	5/10/18
Dave Schimmel	5/10/18
David Lopez	6/14/18
Ron Chalmers	7/13/18
Charles (Rob) Sheffield	7/19/18
James Becker	9/13/18

PROMOTIONS

Matthew Petersen	Police Sergeant
Brandon Carney	Police Sergeant

RENO POLICE CRIME STATISTICS



INNOVATION & TECHNOLOGY

SOCIAL MEDIA + WEB PRESENCE

The RPD's Office of Innovation and Technology had a busy and productive year in 2018. Coming off of several effective internal development projects in 2017 designed to cut costs and create efficiency, in 2018 the focus shifted to larger projects focusing on the department's core mission of crime fighting and public safety.

The first 2018 project conceived and spearheaded by RPD spanned several months of design and development. The project primarily aimed to consolidate, clarify and deliver to officers and detectives the most up to date and relevant crime data available, in turn greatly simplifying intelligence gathering, resource deployment and enhanced crime suppression techniques.

Early in the project's development cycle, it gained the attention of our regional law enforcement partners and resulted in a strong collaborative effort. This collaboration has strengthened information sharing regionally and been incredibly effective in reducing time spent by officers and detectives researching and closing out active cases.

The second major project involved an overhaul of an existing internal tool created by the RPD Office of

Innovation and Technology nearly eight years ago. The app known as the MOG (Mobile Officer's Guide) is utilized daily by both sworn and non-sworn staff at the RPD.

The MOG encompasses dozens of tools, data sets and resources used in conducting the day-to-day duties of officers and support personnel, in fact, application statistics show that it is referenced on average almost ten thousand times monthly by approximately 350 internal users, making it mission critical. The office of Innovation and Technology worked to transition the tool to a modern technology tool set and greatly streamline the in-app process of finding what's needed as quickly and as easily as possible.

In addition to ongoing project development, the department's ever-growing web offerings and social media presence require persistent attention in keeping content relevant and up-to-date, in addition to facilitating effective community outreach and engagement.

The RPD's social media team has been instrumental in leveraging these services to best meet the needs of the community in terms of publishing vital information and staying up-to-date on engagement events such as symposiums, conferences or the popular Cup with a Cop event to name a few. In significantly increasing numbers, citizens turn to our website and social media for the most direct and latest information available.



7K+
MyRPD
App Users




700K+
Web page visits
RenoPD.com



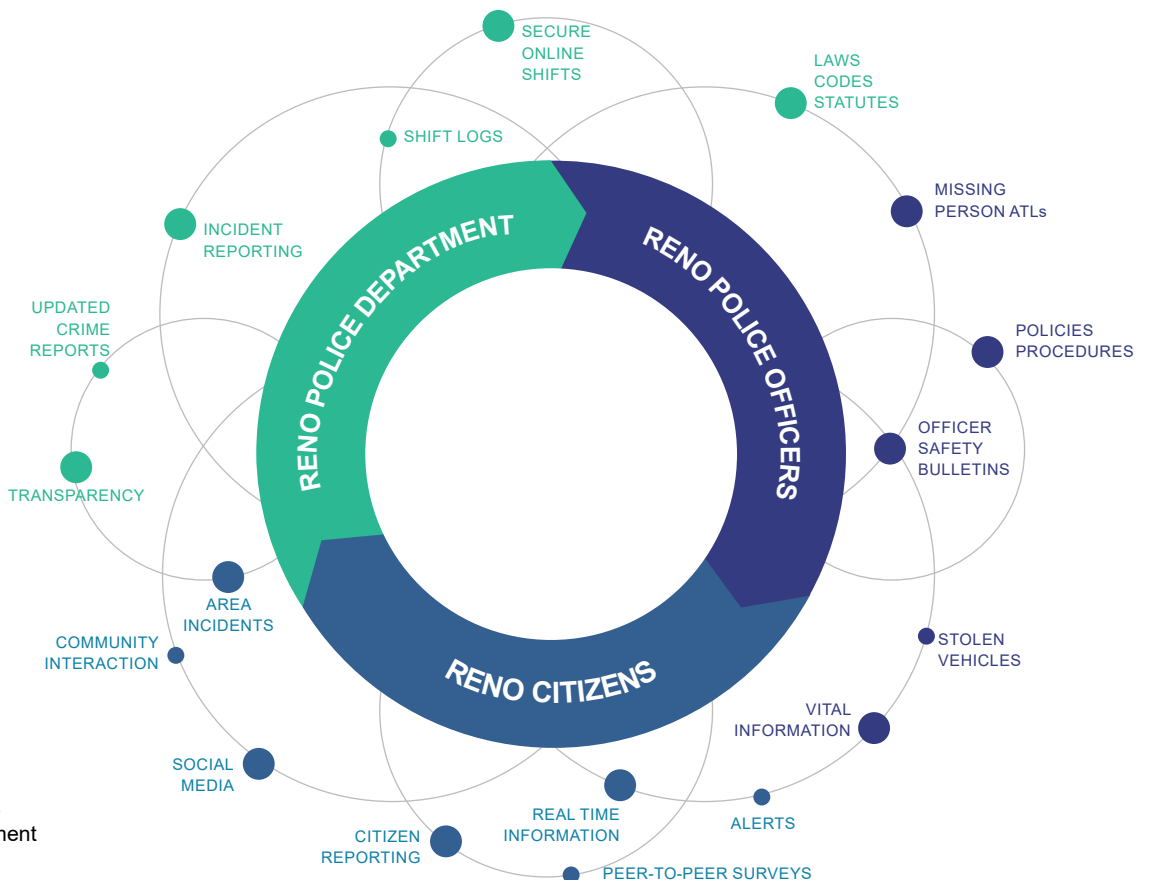
8.5K+
Followers
@RenoPolice



2.5K+
Followers
@Reno_Police



22K+
Increase in post engagement
@RenoPoliceDepartment



“
OUR VISION: *The Reno Police Department will be totally integrated into the community and viewed as a model of policing excellence.*”



A word cloud containing various terms such as: ORGANIZATIONAL, FUTURE, SMART, COMMUNITY, ENGAGEMENT, EDUCATION, TRAINING, RESEARCH, TRUST, TRANSPARENCY, RECRUITMENT, COMMUNICATION, WELLNESS, CUSTOMER SERVICE, COPPS, ORGANIZATIONAL CULTURE, LEADERSHIP, VALUES, ENRICHMENT, DIVERSITY, TECHNOLOGY, EVIDENCE BASED POLICING, and CRIME REDUCTION.

GUIDING PRINCIPLES

The Guiding Principles are intended to ensure the success of the department's mission, vision and values. Each Guiding Principle has a group that meets to bring together ideas from every employee in our organization.

RESPECT

TREATING EVERYONE WITH DIGNITY, EMPATHY AND FAIRNESS

INTEGRITY

SERVICE THAT DEMONSTRATES HONESTY, PROFESSIONALISM AND DEDICATION IN ALL ACTIONS

FAIRNESS

CONSISTENT, ETHICAL AND IMPARTIAL TREATMENT OF EVERYONE

SERVICE

PROACTIVELY RESPOND TO THE CHANGING NEEDS OF THE COMMUNITY AND DEPARTMENT THROUGH OPEN COMMUNICATION, ACCOUNTABILITY AND PROFESSIONALISM

INTERNAL AFFAIRS & TRAINING

INTERNAL AFFAIRS (IA)

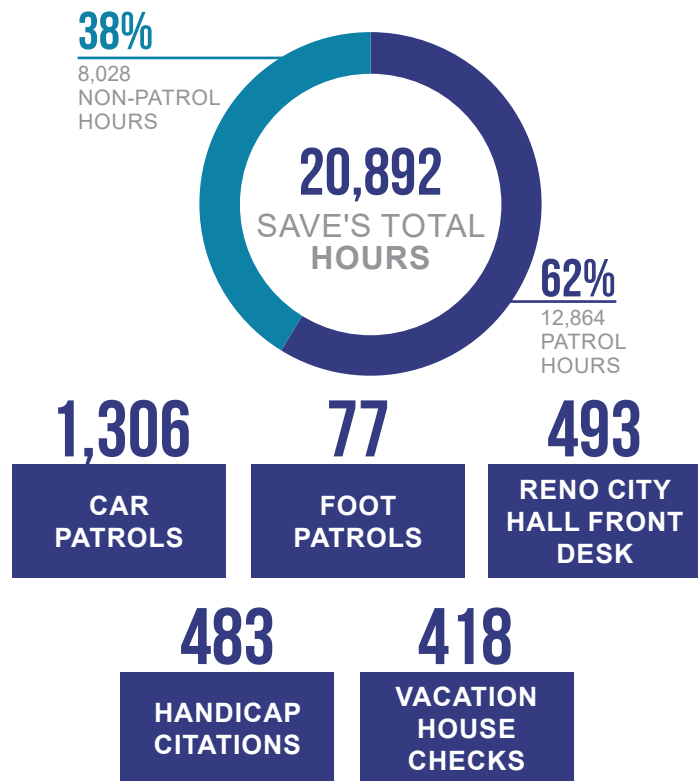
 (775) 334-2106

IA has established a performance system of accountability for our community and RPD personnel who believe that members of our organization may have performed in a less-than-professional manner. IA conducts investigations into complaints of employee misconduct and monitors investigations being conducted by an employee's direct supervisor. The IA unit participates in several community events throughout the year such as the Symposium on Community and Policing, the Citizen's Police Academy, and the Community and Media Training Day.

SENIOR AUXILIARY VOLUNTEER EFFORT PROGRAM (SAVE)

 (775) 348-6925

SAVE is a uniformed civilian volunteer organization with the purpose of relieving police officers of certain duties and providing an increased level of crime prevention through patrol and observation, and enforcing handicap parking. SAVE members averaged about 90 members throughout the year, have a non-confrontational approach, and under NRS 484B.470, are authorized to issue handicap parking citations.



TRAINING

 (775) 789-5421

The Training section is responsible for continuing education for employees and assisting with the Northern Nevada Law Enforcement Academy. Continuing education includes training in such areas as arrest and control techniques, alternative weapons use and firearms qualifications as prescribed by the State of Nevada Peace Officer and Standards Training.

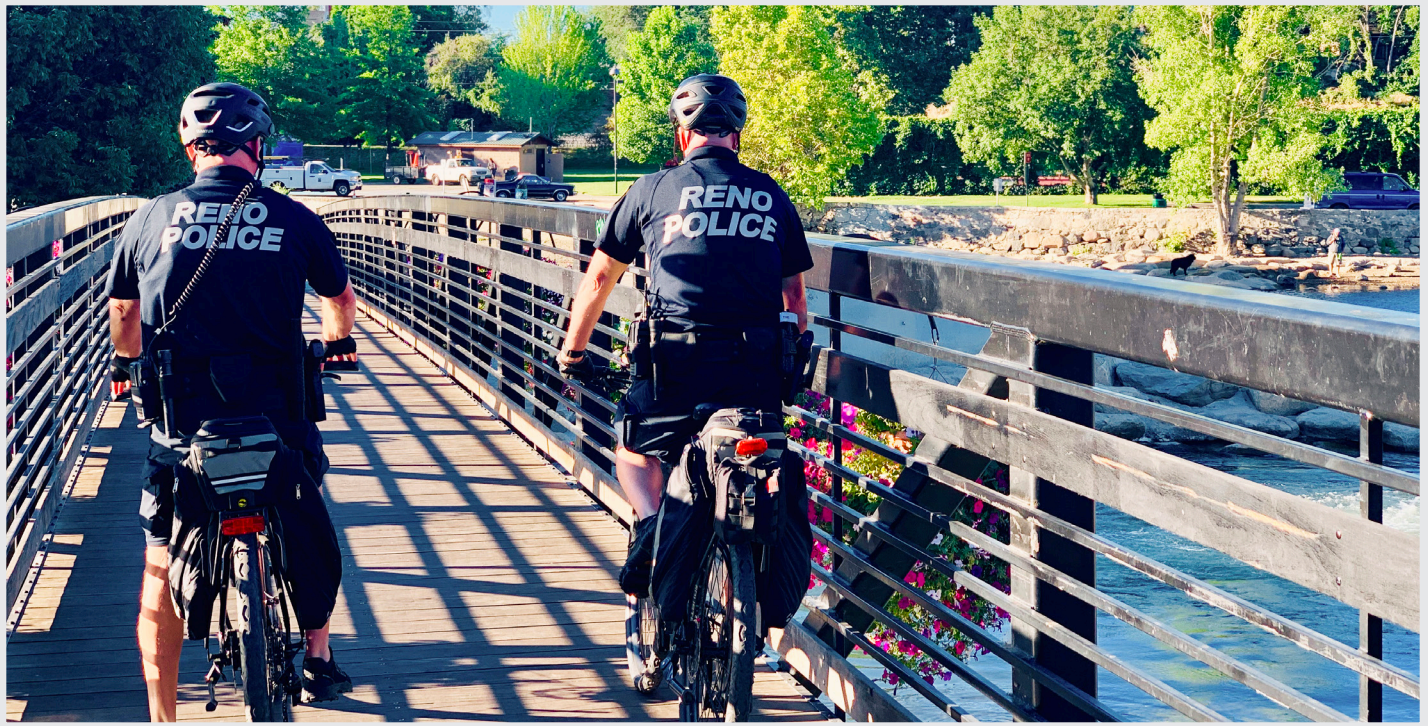
The Training section produces and conducts progressive training on various topics of national trends and concerns such as active violence, officer ambush, and topics related to use-of-force and de-escalation techniques. Continuing education also includes topics such as constitutional law, search-and-seizure, building searches, and emergency vehicle operations. The Training Division blends classroom instruction with problem-based learning and scenario-based training while following a values- and ethics-based training philosophy.

RECRUITMENT

Our Police Recruiters are continuously recruiting for a diverse range of applicants. These applicants range from police officers to Community Service Officers (CSO) and from Victim Advocates to the numerous administrative support positions. Recruiters attend several community events throughout the year and hold events such as the Run with the Recruiter and Applicant Information Sessions.

BACKGROUND INVESTIGATIONS & HIRING

Our backgrounds investigations and hiring units are responsible for ensuring our hiring process promotes efficiency and quality. Investigators ensure future employees share our department's values and the vision of our community. They ensure all future employees embody a sense of service and team orientation, possess communication and human relations skills, and have self-control and empathy.



POLICE TRAINING OFFICER (PTO)

RPD, in conjunction with the COPS office, developed the PTO program in 1999. The PTO program was designed to be a more adult-based, community-policing-centered training model than the FTO program, which was used prior to 1999. To meet that goal, the program focuses on performance competencies rather than completion of specific tasks. New officers are expected to use problem-solving skills to apply the skills and abilities they have learned to address calls. This encourages a transfer of knowledge from previous experiences to new experiences.



17 | NEW OFFICERS

DOWNTOWN WALKING TEAM (DWT)

DWT is composed of four officers and one supervising sergeant. The team was implemented to increase police visibility and help improve safety in the downtown core. DWT employs a community policing approach, engaging with business owners, residents, and visitors on a daily basis to build strong relationships throughout the community. Officers are funded by the Business Improvement District (BID) and the RPD.



PTO PROGRAM NATIONALLY RECOGNIZED BY THE PRESIDENT'S TASK FORCE ON 21ST CENTURY POLICING AS A MODEL PROGRAM

DOWNTOWN ENFORCEMENT TEAM (DET)

DET is a proactive group of officers who use bicycles to patrol the BID in downtown Reno. Their mission is to help improve the quality of life for the residents in the downtown area and provide a safe environment for the visiting tourists.

Officers utilize community policing and intelligence-led policing strategies to identify and address crime trends and solve neighborhood problems. DET works closely with the new Ambassador program in addressing chronic nuisance issues as well.

DET is composed of 12 officers and two supervisors divided evenly into two teams who work from 2:00pm to 12:00am, 7 days a week. They are funded through the BID tax assessment and RPD general fund monies.

PATROL

CONSOLIDATED LAW ENFORCEMENT ALL-HAZARDS RESPONSE (CLEAR)

The CLEAR team was created to fill the gap in criminal investigations where hazardous materials are present or were utilized in a criminal activity. This team is currently comprised of officers from the RPD, Washoe County Sheriff's Office (WCSO), and University of Nevada Police Department (UNRPD).

CLEAR is just over 3 years old, and responded to assist with 5 calls in 2018. CLEAR works closely and trains with TRIAD (Reno-Sparks-Truckee Meadows Hazardous Materials Response Team) as well as the National Guard's 92nd Civil Support Team. CLEAR has participated in and co-hosted several community events, readiness exercises, and mass casualty tabletop exercises.

Each member has received specialized training in chemical, biological, radiological, nuclear, and explosive detection, mitigation, and evidence collection.

COMMUNITY SERVICE OFFICERS (CSO)

CSOs are non-sworn civilian employees whose primary function is to take and process police reports. Their duties also include the collection of evidence, enforcement of city parking regulations, traffic control, operational assistance with special events, response to non-hazardous calls for service, and involvement in missing person investigations.

CSOs often recognize crime trend information and expeditiously notify patrol officers, who have made several arrests or recoveries of stolen property as a result of the CSO work product.

The RPD currently employs seven community service officers: Mark Greenwell has served in this position since 1997; Tazy Ciofalo since 1998; Luana Johnson since 1999; Angie Earl since 2016; and Tamara Lamoureaux since 2016. The patrol division welcomed our two newest CSO's, Charlene Riordan and Marie Rodriguez, during the 2018 calendar year!

3,176

CSO CALLS FOR SERVICE

2,870

CSO POLICE REPORTS



HONOR GUARD

It is the mission of the RPD's Honor Guard to respond to special events as a highly disciplined team serving with honor at ceremonial functions, with respect and dignity at funeral services for active/retired personnel and personnel who have died in the line of duty, and provide comfort and compassion for the survivors. These events are approved by the Chief of Police/Designee and they are accomplished through drilling in military etiquette and attention to detail.





SWAT

K-9 UNIT

The K-9 Unit's mission is to maintain a team of highly-trained officers and canine partners who are prepared and equipped to assist with critical incidents which go beyond the scope of normal police operations. They also handle routine calls for service, assist officers with narcotics and explosive searches, and are called upon to do demonstrations.

The K-9 units often speak at community events and at area schools. Utilizing the natural abilities of their canine partners, these specially-trained officers have proven to be a great asset to the department.

SPECIAL WEAPONS AND TACTICS TEAM (SWAT)

SWAT is comprised of specially trained and equipped personnel who respond to the community's most emergent needs under a variety of circumstances. The types of mission where the team is activated include high-risk warrant service, barricaded and armed suspects, hostage rescue, crowd control, dignitary protection, and emergency response to critical incidents.

SWAT maintains a close relationship with our regional partners, and participates in joint training exercises throughout Northern Nevada. SWAT works with federal law enforcement authorities, provides site security, and conducts dignitary protection for high profile visitors to the community.

276

DRUG SNIFFS

BUSES, TRAIN, VEHICLES, AREA SEARCH FOR DRUGS, PARCELS/LUGGAGE & ROOMS

52

ALARM CALLS

20

ARTICLE SEARCHES

12

SUSPECT APPREHENSIONS

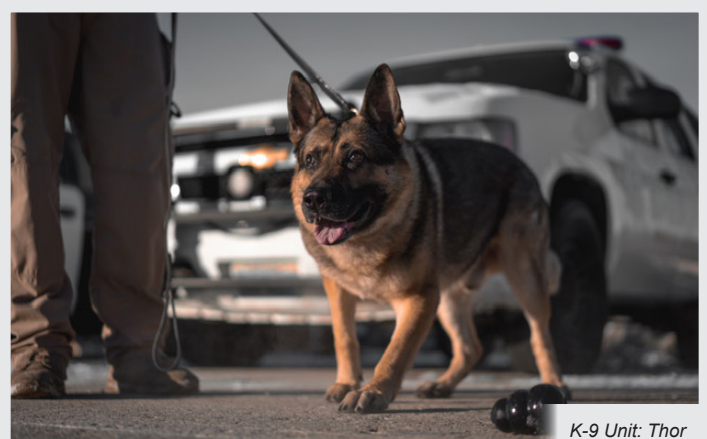
24

TRACKS OF MISSING PERSONS



52

SWAT MISSIONS



K-9 Unit: Thor

COMMUNITY ACTION & OUTREACH



MISSION

CAO's mission is to infuse the principles of Community Oriented Policing and Problem Solving, Intelligence Led Policing/Crime Fighting, Crime Prevention Through Environmental Design, resource management, and innovative policing principles designed around developing social capital within our communities to reduce crime and calls for police service. CAO also works to infuse those principles into the RPD.

CRISIS INTERVENTION TEAM (CIT)

CIT brings together law enforcement, mental health providers, hospital emergency departments and individuals with mental illness to improve responses to people in crisis. The CIT program enhances communication, identifies mental health resources and ensures officers have the training and support they need.

KIDS TO SENIOR KORNER (KSK)

KSK targets kids and seniors in low income areas for medical and social outreach. By caring for those in our community, we reduce incidents and crime that risk our neighborhoods.

CRIME FREE MULTI-HOUSING (CFMH)

The CFMH program is a state-of-the-art crime prevention program designed to reduce crime, drug activity, and gangs on apartment properties. CFMH also looks at the Crime Prevention Through Environmental Design (CPTED) theory and how it can apply to property throughout Reno.

HOMELESS EVALUATION LIAISON PROGRAM (HELP)

The goal of HELP is to provide homeless individuals, who are utilizing services and generating police calls, with assistance in reuniting with family or friends in a stable environment.

JUNIOR CADET PROGRAM

 (775) 348-6925

The RPD Junior Cadet Program is for young men and women interested in learning about law enforcement careers. Designed for students between the ages of fourteen and twenty, the program offers the opportunity for community involvement while gaining valuable law enforcement knowledge. The Junior Cadet Program consists of 1 lieutenant coordinator, 3 officers advisors, and 15 cadets.

Some of the events that the cadets have participated in the past year include the annual Barracuda Championship, Hot August Nights MAG Auctions, The Evening in Blue dinner, Annual RPD Christmas Party, RPPA dinner, and Run for Education, and City of Reno's Safety Expo.

The cadets also assist in facilitating neighborhood block parties that involve the community and the RPD. The cadets also assisted the Reno Police SWAT Team and CINT with scenario training.



MIT Christmas Present to Motel Kids

MOBILE OUTREACH SERVICES TEAM (MOST)

MOST provides follow-up services for individuals whose mental illness impacts their community. They also provide assistance to individuals who require aid in managing their mental health treatment programs. Therapists from Washoe County Adult Human Services and Officers are able to conduct outreach services for the improvement and stability of the mentally ill and homeless populations.



MOST Van

360 BLUEPRINT

 (775) 324-2583

Created by a local pastor and RPD officer in 2013, the 360 Blueprint Initiative works with and mentors at-risk elementary school-aged youth within the Washoe County School District (WCSD). The program is a partnership between community churches, local law enforcement, and volunteer mentors who build relationships with selected students in the context of academic achievement, social development, and friendship.

8 | ACTIVE IN WASHOE COUNTY SCHOOLS

MOTEL IMPROVEMENT TEAM (MIT)

The mission of the MIT is to change the environment in and around each motel in order to create a safe, thriving, healthy, and law-abiding neighborhood. This shall be accomplished through a joint partnership with Code Enforcement, other City of Reno departments, and other agencies within the region.



Traffic vehicles in front of the Reno Arch

TRAFFIC MISSION

The Traffic Section is committed to enhancing traffic safety for our community through education, enforcement and engineering.

EDUCATION

Conduct initial public awareness campaign via PIO/ media. Utilize reader board in designated area to educate motorists and pedestrians using roadway of pedestrian presence and law enforcement operations. Create and distribute informative and instructional posters and display conspicuously in traffic corridors.

ENFORCEMENT

Conduct targeted enforcement of drivers, focusing on right-of-way (ROW) and other contributing violations such as speed, impaired driving and distracted driving. Conduct targeted enforcement of pedestrians, focusing on crossing laws and ROW violations.

ENGINEERING

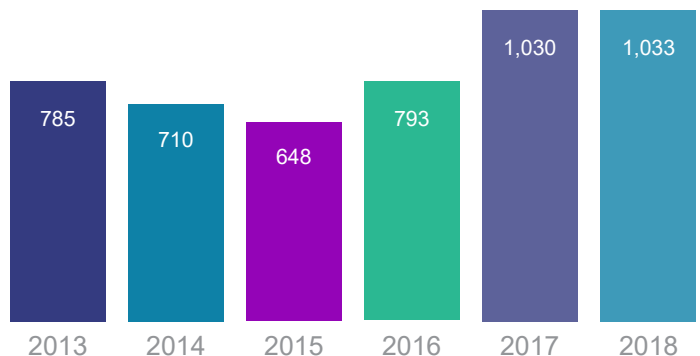
Present data to City of Reno traffic engineers for additional analysis. Assess engineering dynamics in the field and forward concerns to engineers.

TRAFFIC HIGHLIGHTS

The Traffic Section has oversight of 3 full time Driving Under the Influence (DUI) enforcement officers. These officers are experts in their field, and continue to be a model of policing excellence with more than 1000 DUI arrests for the second year in a row.

The RPD continues to lead the state in its enforcement efforts and received awards from the Northern Nevada DUI Task Force for Outstanding Effort in Victim Support and Outstanding Effort DUI enforcement for all three DUI Officers.

DUI'S PER YEAR





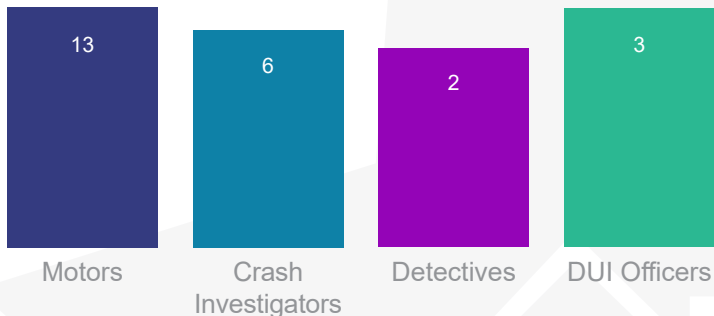
Motor Officer conducting a training ride during Motor School

TRAFFIC STAFFING

In 2018, the RPD increased its staffing of the Traffic Section by adding one additional motor officer. The Traffic Section is now comprised of one lieutenant, two sergeants, two detectives, six crash investigators, three DUI officers, thirteen motor officers, one civilian support person, and one part-time victim advocate.



TRAFFIC SECTION SWORN OFFICER DISTRIBUTION



MOTORS

RPD motor officers are routinely assigned to high-crash locations and conduct enforcement to positively influence driving behaviors. They also assess other contributing factors and forward their observations to City of Reno traffic engineers for further review and possible action. Section members also respond to citizen concerns regarding traffic issues and requests for targeted enforcement.

CRASH INVESTIGATORS

Crash Investigators work in the field and are assigned shifts spread over each day of the week from 6:00am to 12:00am to investigate property, injury, fatal, and hit-and-run traffic crashes. They drive vehicles equipped with specialty equipment for the investigation of crashes.

DETECTIVES

Traffic Detectives conduct investigations related to crashes involving property damage, injuries, fatalities, and hit-and-run drivers.

DUI ENFORCEMENT OFFICERS

DUI enforcement officers are assigned to exclusively enforce drunk-driving laws and drive vehicles specifically equipped to assist detection and apprehension of those driving under the influence.

MAJOR ACCIDENT INVESTIGATION TEAM (MAIT)

Traffic Detectives and Crash Investigators comprise this specialized team. MAIT investigates major crashes involving serious bodily injury and death. Investigators receive advanced training in major crash investigations and reconstruction.

TRAFFIC

TRAFFIC SECTION GRANT PROGRAMS

The Traffic Section applied for and was awarded monies under the following three recurring grant initiatives in 2018: Joining Forces, the Office of Traffic Safety Grant for Pedestrian Safety, and the Office of Traffic Safety for a grant initiative which focuses exclusively on impaired driving.

JOINING FORCES

This initiative promotes an educational and enforcement partnership with numerous state and local law enforcement agencies during several nationally-sponsored operations throughout the year. During these operations, officers in the region focus on specific behaviors known to cause crashes including: Distracted driving (cell phone usage), DUI, lack of seat belt restraint, speed, and pedestrian awareness. This grant was awarded through the State of Nevada Office of Traffic Safety.

PEDESTRIAN SAFETY

The RPD Traffic Section is one of 3 agencies within the state who were awarded monies specifically to address pedestrian safety. These monies help pay for enforcement operations, which target violators of pedestrian related laws, and educational programs designed to teach children safe crossing behaviors.

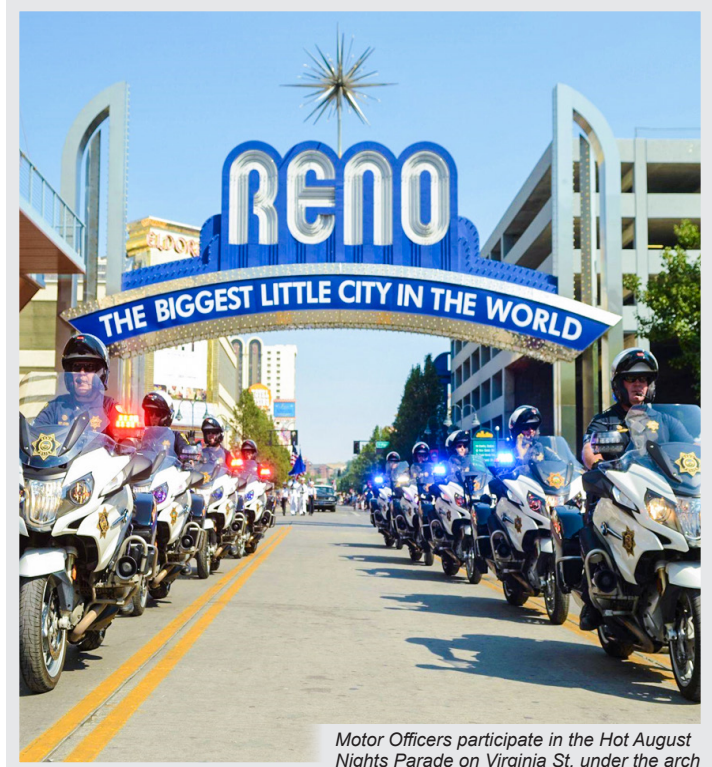
IMPAIRED DRIVING

This grant program provides monies to increase the number of officers patrolling the streets proactively looking for impaired drivers. The days and time periods these additional DUI enforcement officers are deployed are based on peak time periods according to national and local data. This grant was awarded through the State of Nevada Office of Traffic Safety.

The following is a breakdown on grant initiatives the Traffic Section managed in 2017:

2018 GRANT AWARDS

\$78,210	JOINING FORCES
\$60,000	PEDESTRIAN SAFETY
\$35,000	IMPAIRED DRIVING

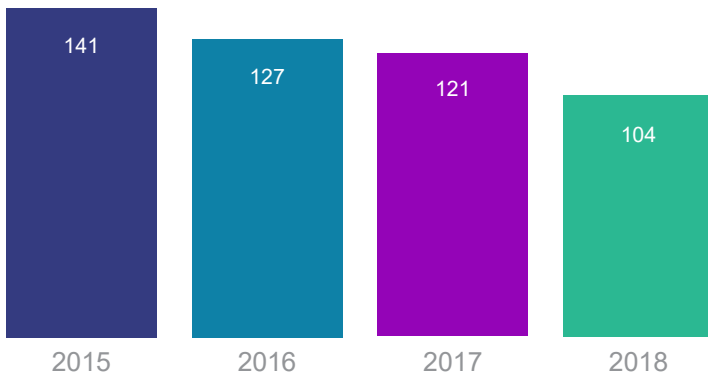


**AWARDED FOR
OUTSTANDING EFFORT IN
VICTIM SUPPORT &
OUTSTANDING EFFORT IN
DUI ENFORCEMENT**

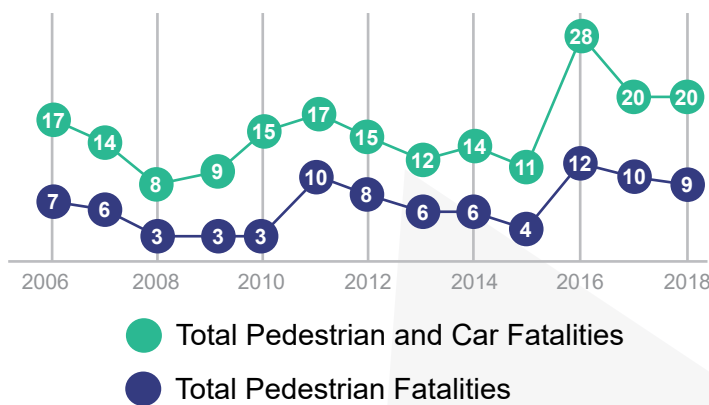
CRASH STATISTICS

In calendar year 2018, the City of Reno had 104 vehicle versus pedestrian accidents, eight (8) of which resulted in fatalities. This is part of an overall downward trend in the period between 2015-2018.

PEDESTRIAN CRASHES BY YEAR



PEDESTRIAN AND CAR FATALITIES



This trend is encouraging in light of both Reno’s population growth and national statistics that show an increase in pedestrian fatalities.

The Governors High Safety Association has reported that nationally the number of pedestrian fatalities increased 27% from 2007-2016, and project that 6,227 pedestrian fatalities occurred in 2018, the highest number in nearly 30 years (GHSA Pedestrian Traffic Fatalities by State 2017 Preliminary Data, GHSA new release “New Project: 2018 Pedestrian Fatalities Highest Since 1990,” February 28, 2019).

We believe the downward movement in pedestrian crashes and fatalities is due in part to the efforts of the RPD Traffic Division in partnership with the Nevada of Office Traffic Safety. For over five years, RPD has partnered with OTS to conduct both saturation and crosswalk operations that identified and corrected unsafe and illegal behaviors of both pedestrians and drivers.

Traffic continues to aggressively analyze pedestrian-related crashes and applies the data to its strategic planning in deploying its resources.

Traffic engages in a multi-jurisdictional and multidisciplinary approach to improving pedestrian safety, administers two state-funded pedestrian safety related grant initiatives (see above), and employs the 3E’s in its prevention and response tactics.

Pedestrian fatalities are clustered in the downtown corridor, with emerging areas in South Reno. The illustrations below show the location of Pedestrian Fatalities for the last four years.

MOST COMMON ATTRIBUTES FOR FATALITIES

- AGES 65+** MALE PEDESTRIANS
- FRIDAYS** MOST COMMON DAY
- AT NIGHT** DARK WITH LIGHTED CONDITIONS
- ROADWAYS** NOT AT INTERSECTIONS
- INTERSECTIONS** WITH MARKED CROSSWALK
- IMPROPER CROSSING** BY PEDESTRIANS AND MOTORISTS FAILURE TO YIELD THE RIGHT-OF-WAY

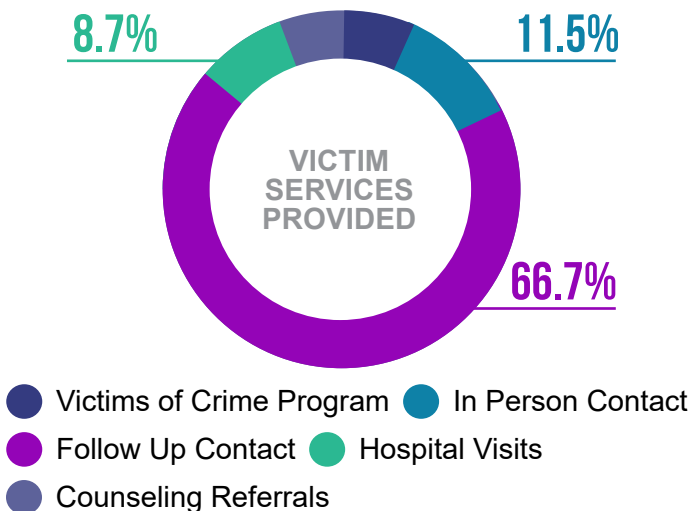


Traffic Officers conducting an escort for the Take Me Home Huey Project at the Nevada Museum of Art



VICTIM SERVICES

The Traffic Section has a dedicated part-time victim advocate funded under a “VOCA” (Victims of Crime Act) grant designed to provide support to survivors and families who have been impacted by traffic crimes, such as DUI and hit and run, which cause serious injury or death. The program allows us to better serve victims of crime by connecting them to counseling, financial assistance, witness support, and other services. The following graph illustrates the types and proportions of services provided in 2018:



LOCAL AND STATEWIDE TRAFFIC SAFETY COALITION ENGAGEMENT

In 2018, the RPD Traffic Section participated and attended regular meetings related to the following initiatives:

- Northern Nevada DUI Task Force
- Strategic Highway Safety Plan/NV Zero Fatalities - Impaired Driving Task Force
- Impaired Driving Task Force Marijuana/DUI-Drug Tracking Subcommittee
- Strategic Highway Safety Plan/NV Zero Fatalities – Intersection and Pedestrian Task Force
- Nevada Office of Traffic Safety Traffic Records Coordinating Committee (TRCC)
- TRCC Brazos Electronic Citation and Crash Reporting Working Group
- Nevada Traffic Incident Management Coalition
- Annual Nevada Traffic Safety Summit
- City of Reno Pedestrian Safety Working Group/ Regional Vision Zero Exploratory Committee



Denim Day

MISSION

The mission of the Detective Section is to complete thorough criminal investigations to determine criminality, identify offenders, and clear innocent persons. Detectives partner with the Crime Analysis Unit and local, state and federal partner agencies to identify and investigate regional crime trends. All detectives work closely with victim advocates and conduct victim-centered and trauma-informed investigations.

BURGLARY UNIT

 (775) 657-4762

The burglary unit conducts a multitude of operations for the police department. These operations include burglary investigations, arresting burglary suspects, and recovering stolen property for victims. Investigative assignments routinely involve commercial burglaries, residential burglaries and automobile theft.

COMPUTER CRIMES UNIT (CCU)

 (775) 334-2107

The computer crimes unit investigates computer facilitated crimes and provides investigative support to all investigations involving digital evidence. Investigators work on criminal cases in the City of Reno as well as provide their expert assistance to all of Northern Nevada law enforcement agencies.

RPD CCU Detectives work in conjunction with the Washoe County Cyber Crimes Unit, SPD, UNRPD, FBI Internet Crimes Against Children Task Force, USSS Electronic Crimes Task Force, Nevada Department of Public Safety and numerous other local and regional law enforcement partners.

DETECTIVES



FINANCIAL CRIMES UNIT

 (775) 334-2107

The Financial/Computer Crimes Unit investigates a variety of white-collar crimes including: identity theft, fraud, elder finance abuse, embezzlement, forgery, computer crime, and check/credit card offenses. The unit works closely with federal, state, and local law enforcement agencies, as well as financial institutions.

ROBBERY/ HOMICIDE UNIT

 (775) 334-2188

The Robbery/Homicide Unit investigates robberies, deaths, and major crimes against persons. This unit also participates in the Regional Officer Involved Shooting Protocol.

FAMILY CRIMES UNIT

 (775) 334-2134

The Family Crimes Unit is committed to the aggressive prosecution of misdemeanor crimes. The unit works to impact public policy, increase public awareness, and develop community-based responses to domestic violence to effect an overall reduction of criminal behavior.

Family Crimes works closely with RPD's victim advocates to provide service and support to victims. Detectives strive to maintain the family as a unit while effectively working to break the cycle of family violence.

MISSING PERSONS UNIT

 (775) 321-8372

The Missing Persons Unit is responsible for assisting local police agencies in coordinating, investigating and responding to cases involving missing persons, runaway children, and unidentified living or deceased individuals. Contact RPD Dispatch at 334-COPS (2677) to initiate a missing persons report.

SEX CRIMES/ CHILD ABUSE UNIT

 (775) 657-4745

The Sex Crimes/Child Abuse Unit investigates sexual-based crimes and child abuse, neglect and endangerment. Specialized members of the unit provide professional investigative services to victims in a sensitive and compassionate manner with respect for the rights of victims and those accused.

Detectives in this unit are also members of the Washoe County Child Advocacy Center's multidisciplinary team. This team approach ensures a successful conclusion while minimizing additional trauma to the victim.

Denim Day



Paws 4 Love in Dispatch

Public Dispatch is the heart of all public safety for the City of Reno, providing the life-saving link between the public and the many public safety and emergency service agencies of our region.

Reno Dispatch is the largest dispatch center in the State outside of Clark County. Reno Dispatch serves as the Public Safety Answering Point (PSAP) for 9-1-1 services for the City of Reno and unincorporated Washoe County, providing professional public safety call-taking and dispatch services twenty-four hours a day, every day of the year.

Reno Dispatch provides full dispatch services, including 9-1-1 and non-emergency call processing, for the RPD, Reno Fire Department, University Police Services (for both UNR and TMCC), Reno Marshals Office, and Reno Public Works Parking Violation Attendants.

Reno Dispatch receives and processes 9-1-1 calls for unincorporated Washoe County, serving WCSO and the Truckee Meadows Fire Protection District.

500,000+

**ANSWERED/PROCESSED 9-1-1 &
NON-EMERGENCY CALLS**

MISSION

The mission of Public Dispatch is to provide exceptional quality service to our citizens and partner agencies in an expedient, professional and compassionate manner while respecting the diversity of our community and recognizing our employees as our most valuable asset.

WHEN TO CALL 9-1-1

Emergencies that require immediate attention from police, fire or ambulance services and include:

- ALL crimes in progress
- Major crimes that have just occurred
- Any call with the potential for injury or death
- Any medical emergency
- Any type of fire

WHEN TO CALL NON-EMERGENCY

 **(775) 334-COPS (2677)**

- Noise disturbances
- Parking problems
- Past-tense crimes
- Welfare checks

WHEN CALLING 9-1-1

- Know the location of the emergency
- Stay calm and speak clearly
- Answer the dispatcher's questions
- Stay on the phone (if it's safe to do so) and do not hang up until the dispatcher tells you to do so

TEXTING 9-1-1

Texting 9-1-1 is beneficial to those who are hard of hearing, deaf, or speech-impaired, but residents should only text 9-1-1 when calling 9-1-1 is unsafe or not possible.



CALL if you can, TEXT if you can't

- Include the location and type of help needed
- Answer questions and instructions
- Do not power off your phone until a dispatcher tells you to do so



The Mission of the Reno Police Department Special Events Unit is to ensure the safety and security of the event through a tourism-based policing philosophy, and partnering with the Citizens of Reno, City departments and event promoters to provide the highest levels of police services.

Reno has established itself as a destination city hosting nearly 200 unique events in 2018. These events can range from local block parties to premier nationally recognized events such as Hot August Nights, Reno Rodeo, Street Vibrations and the National Championship Air Races. Each one of these events has their own dynamic and requires specific planning to ensure a safe, orderly and successful event.

If you are looking to hold an event in the City of Reno please visit: Reno.Gov/SpecialEventActivityPermits

REGIONAL CRIME SUPPRESSION UNIT (RCSU)

RCSU is a regional partnership between the RPD and SPD. Their philosophy is to monitor crime trends at a regional level and deploy unit resources to those areas targeting specific crime types and locations. They address crimes by using an intelligence-led policing model, working closely with each department's Crime Analysis Unit and the Northern Nevada Regional Intelligence Center (NNRIC).

RCSU collaborates with all local, state and federal agencies to develop the most time sensitive information possible to identify local crime trends.

This past year RCSU made over 180 arrests in the Reno-Sparks area, putting many of the City's most violent criminals behind bars. During these arrests and subsequent operations, RCSU was able to remove over 120 firearms from the streets; the majority of these being stolen firearms recovered from ex-felons.

180

ARRESTS

120+

REMOVED STOLEN/
RECOVERED FIREARMS
FROM STREETS

CRIME ANALYSIS UNIT (CAU)



The CAU is a major contributor to our Department philosophy of intelligence-led policing. The CAU analyzes local calls for service and crime data to identify crime patterns and concentrated crime areas (hot spots) within the city to identify trends that can be targeted by various department units. The CAU also works closely with other City of Reno departments to

provide crime statistics for the Neighborhood Advisory Boards (NABs), Reno City Council, Business Licensing and other specific requests for crime data.

In 2018, the CAU added Risk Terrain Modeling, with our analyst becoming only one of 71 people internationally to achieve this distinction. Risk Terrain Modeling is the next generation of geospatial analytics that focuses on places rather than people.

The CAU is also responsible for RPD's long-standing tradition of completing an annual satisfaction survey. In February of 2019 the Department released its 36th annual satisfaction survey. The results of this survey can be found in this Annual Report.

NORTHERN NEVADA REGIONAL INTELLIGENCE CENTER (NNRIC)



NNRIC is a regional asset located at the Washoe County Sheriff's Office (WCSO). The center was established to collaborate in the collection, analysis, and dissemination of meaningful actionable, strategic, and tactical intelligence throughout the region.

NNRIC provides the tools and expertise for all regional agencies to maximize their ability to anticipate, identify, monitor, prevent and respond to terrorism and criminal acts occurring in the Northern Nevada region and beyond.

CONSOLIDATED EXTRADITIONS UNIT (CEU)

CEU is a regional asset comprised of officers/deputies from the RPD and WCSO. They are responsible for all in- and out-of-state extraditions for the RPD, WCSO, and the SPD.

CEU constantly scrutinizes every available option to provide the most cost-effective means of extraditing fugitives. Personnel have devised a complex mechanism of networking with multiple agencies across the west coast to efficiently move fugitives closer to their desired location to minimize costs.

136 TRIPS | MOVED 337 INMATES

PUBLIC INFORMATION OFFICER (PIO)

The PIO is the single point of contact that encourages open lines of communication between RPD and the community for news media and community information.

The PIO is available to assist members of the media in the gathering of information and reporting on news events impacting residents and visitors to Reno. The PIO also is responsible for maintaining and posting on various social media sources to keep the community informed on RPD-related issues. Follow the RPD on these social media accounts:



MyRPD app



@RenoPoliceDepartment



RenoPD.com



Reno_Police



@RenoPolice

CONSOLIDATED BOMB SQUAD (CBS)

CBS is responsible for handling a variety of calls for service including: suspicious packages, hoax devices, recovered explosives, firework disposal, dry ice/chemical bombs and improvised explosive devices.

CBS is staffed with employees from RPD, SPD and WCSO who conduct bomb sweeps during special events and dignitary protection. They also provide support, training and demonstrations for local and surrounding Northern Nevada/California agencies.

40

INCIDENTS

100

PARTICIPATED
IN COMMUNITY
ACTIVITIES

REGIONAL OPERATIONS



GRAFFITI ENFORCEMENT TEAM (GET)

 (775) 657-4781  (775) 334-INFO

GET has partnerships with WCSO, SPD, Nevada Department of Transportation (NDOT), NV Energy, Waste Management, AMTRAK, and Secret Witness to remove reported graffiti within 24-48 hours. A detective is assigned to the team who investigates prolific graffiti violators in the City of Reno.

REGIONAL GANG UNIT (RGU)

 (775) 334-3852

RGU gathers and shares intelligence, suppresses gang activity, investigates gang-related crimes, educates and provides resources to our community about the dangers of gangs. RGU works with county and state juvenile and adult probation departments and federal agencies. Organizations that participate in this unit are RPD, SPD, WCSO and the Washoe County School Police.

REGIONAL SEX OFFENDER NOTIFICATION UNIT (RSONU)

 (775) 353-2244

RSONU is responsible for implementing state law for the registration and monitoring of convicted sex offenders in Washoe County. Under the provisions of NRS 179B.250, the public is authorized to gain access to certain sex offender information.

REPEAT OFFENDER PROGRAM (ROP)

 (775) 334-2115

ROP identifies career criminals in the community who are responsible for committing a disproportionate number of crimes. Investigators work directly with the Washoe County District Attorney's Office, SPD and WCSO for the purpose of seeking maximum penalties and reducing recidivism.

STREET ENFORCEMENT TEAM (SET)

 (775) 334-3065

SET is a regional unit comprised of detectives from RPD, SPD, and UNRPD. The unit is responsible for investigating street-level narcotics, sex trafficking, and prostitution complaints throughout Washoe County.

SET is a task force with Nevada High Intensity Drug Trafficking Areas (HIDTA) and partners with the Drug Enforcement Administration for major drug investigations. SET also participates in a FBI-led task force which investigates incidents of human trafficking. In conjunction with Join Together Northern Nevada (JTNN), SET conducts compliance checks and engages in enforcement campaigns to address underage drinking throughout the community.

CRITICAL INCIDENT NEGOTIATION TEAM (CINT)

CINT handles hostage situations, barricaded subjects and similar incidents by protecting the lives and the safety of citizens through professional negotiations. CINT is comprised of volunteer members from RPD, UNRPD, and regional partners and participates in joint regional training throughout Northern Nevada.

 **40** | CINT INCIDENTS

RECORDS & ADMINISTRATIVE SUPPORT

RECORDS

The Records Section is responsible for maintaining and updating a comprehensive records-keeping system for retention.

Maintenance and dissemination of all original and supplemental police reports are produced by department employees for law enforcement purposes. Records is composed of General Records, the Work Applicant Unit (WAU), and Detectives' Support.



13,100 ITEMS OF INTAKE



15,489 ITEMS DISPOSED



Records



Records

3,533

LICENSES/PERMITS PROCESSED

1,252

CRIMINAL HISTORY REQUESTS

7,443

CASE COPY REQUESTS

23

BODY WORN CAMERA REQUESTS

20

MISC. REQUESTS

ADMINISTRATIVE SERVICES

Administrative Services is responsible for managing department goals, identifying significant policies, operational issues, and creating strategic objectives. Administrative Services is comprised of budget, evidence, supply, grants, payroll and accounts payable.



Admin Services

FRONT DESK



Front desk

FRONT DESK

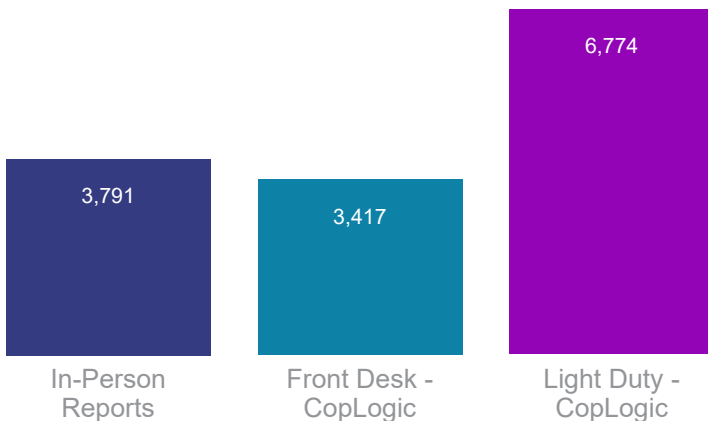
Integrated with the Victim Services Unit (VSU), the Front Desk team is an innovative customer service model that was created and implemented at RPD to improve the response to the immediate needs of our community and the citizens at large. This team provides exceptional customer service to all visitors and callers, treating every citizen with dignity and respect while responding to their needs.

The Front Desk team collaborates with various divisions within RPD to ensure that citizens receive the assistance they need and enhance the level of service provided. When assisting victims, survivors, and witnesses of all types of crime through a victim-centered approach, this team is trained to take initial crime reports while utilizing a trauma-informed approach.

In addition, developing community partnerships and attending community outreach events are priorities for the Front Desk team; they take great pride in meeting members of our community and representing RPD.

It is our hope that this team will continue to grow and provide expanded service hours at the RPD main station and additional locations in the future, provided funding is available.

TOTAL REPORTS TAKEN (IN-PERSON & ONLINE)
2018 TOTAL: 13,982



16,450

ASSISTED VISITORS

66

AVERAGE VISITORS PER DAY

423

VSU CASES

256

CASES FROM OUTSIDE AGENCIES



AWARDED FOR OUTSTANDING UNIT IN CRIMINAL JUSTICE
BY THE ALLIANCE FOR VICTIMS' RIGHTS (AVR)

- One (1) Police Services Specialist attended Confidential Address Program training and is now certified to enroll victims of domestic violence, sexual assault, harassment, and stalking into the program.
- One (1) Police Services Specialist was hired and attended the Patrol Academy with the recent group of RPD Northern Nevada Law Enforcement Graduates and newly hired CSOs. Topics of learning included: Law, Application, Report Writing, Forms, VeriPic, MOG, Verbal Judo, FETI/Sexual Assault Interviews, K9, Traffic, Brazos, CAO, and Evidence.



STAFF ATTENDED

2018 REGIONAL MULTIDISCIPLINARY TEAM TRAINING

Topics of learning included: Strangulation, Trauma-Informed Investigations and Prosecution, Identifying Lethality and Responding to Victims in High Risk Cases, and the Impact of Domestic Violence on Children in the Home.

VICTIM SERVICES UNIT (VSU)

Victims of violent crime are faced with many challenges as a result of the tragic and unexpected crime committed against them. VSU is a specially trained Civilian Unit that serves victims of crime and other traumatic events by providing trauma-informed direct services based on a thorough needs assessment. VSU responds to, but is not limited to:

- Domestic violence and related offenses
- Stalking/harassment
- Sexual violence/assault/abuse
- Homicide
- Child abuse/neglect/exploitation
- Robbery
- Elder abuse/neglect/exploitation
- Hate crimes
- DUI (causing injury or death)
- Gang violence
- Severe traffic incidents
- Mass fatality events (local and regional)

Currently, the VSU is working with all facets of the Department to integrate a victim-centered approach throughout the organization. VSU staff includes five full-time Advocates, one Volunteer Outreach Coordinator, one Administrative Assistant, and one Supervisor.

Together the team coordinates a 24-hour, 7-days-a-week multidisciplinary, collaborative approach, which enhances the overall response to crime victims and maximizes resources with our partnering agencies. In addition, VSU works on statewide and local community initiatives and projects to improve the level and quality of services victims receive.

Conducting regular community education and outreach, and providing training for both professionals and volunteers is extremely important to further the mission of VSU and the Department.

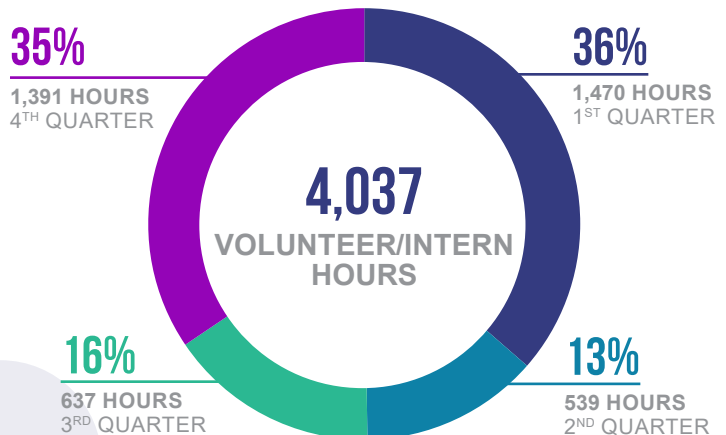
 **25** VOLUNTEERS & INTERNS

MISSION

We proudly serve victims of crime, treating them with respect and dignity while responding to their needs and concerns. We educate victims of crime on their rights and are committed to providing the most professional, empowering advocacy possible while assessing each case on an individual basis.

HIGHLIGHTS

- Grant funding enabled the following projects:
 - VSU to begin working with Blue Cover Six to create a comprehensive database for all victim advocacy information. This project will continue into 2019.
 - VSU staff engaged in a staff-development training program each month throughout the year with local agency Start Human.
- VSU was selected to participate in a 10 week Mindfulness Based Stress Reduction (MBSR) program and study through UNR with Dr. Holly Hazlett-Stevens. The study is examining the impact of MBSR skills training on stress among victim advocates throughout the state.
- VSU initiated the 1st Annual RPD Sock Drive challenging each Unit within the Department to bring in the most socks. The socks were then donated to the Ridge House, Eddy House, and RISE & Dine.



SATISFACTION SURVEY

DEMOGRAPHICS

The survey was completed in its entirety by 447 respondents. Almost 70.3% of those respondents reported having lived in the city of Reno for 15 or more years, which is 8.4% higher than the previous year. Moreover, 77.7% of respondents have lived in the city of Reno for more than 10 years and 22.3% 10 years or less. 82.3% of respondents identified themselves as residing in a house as opposed to an apartment, mobile home or condominium, which is a 6.5% increase from the previous year. The majority of respondents, almost 55.0%, were employed, while 37 identified as being retired. Interestingly, 2.3% identified themselves as a full-time student, 3.0% identified themselves as unemployed and 3.2% reported they were full-time homemakers.

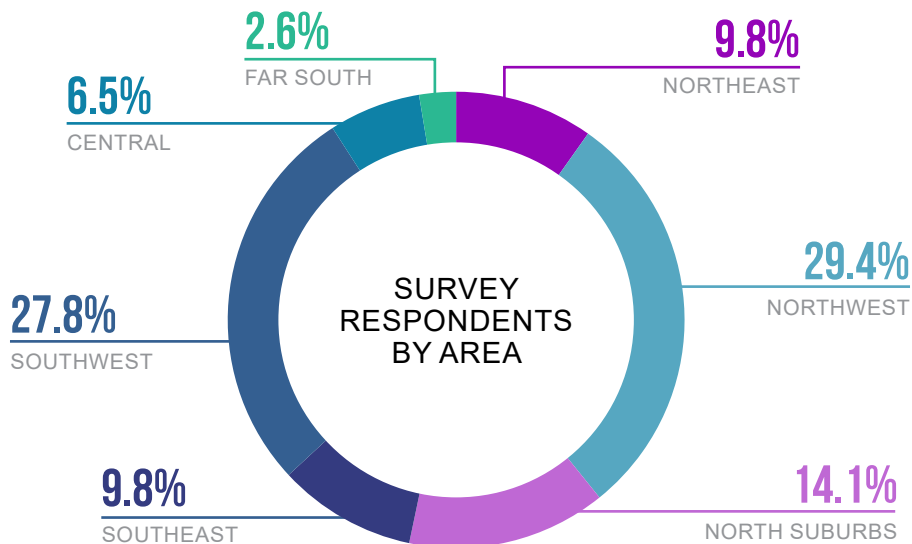
This year's sample reports higher levels of formal education completed. Typically, we have observed some representation of high school graduates and post-graduate college educated individuals among participants with the majority of respondents claiming either some college or to have obtained a college degree. This year yielded similar results with respect to educational attainment. Educational attainment is almost evenly distributed among those claiming some college and those claiming to be a college graduate or having some post-graduate college education. Approximately 35.0% of respondents completed some college, a slight, 0.9%, decrease from last year, 30% obtained a 4-year degree, and 16.0% attained some level of post-graduate education. This is the second year in a row where the post-graduate college category decreased.

In comparison to last year, there was a 4.4% increase in the amount of High School graduates comprising 16.4% of respondents.

Respondent's ages ranged from 18 to over 76 years old. This year's sample age distribution was more evenly distributed than previous years. 51.1% of the sample were aged between 18 and 55 and 48.9 were between the ages of 56 to over 76. As expected, reported income level is commensurate with the level of education attained. Those with greater overall educational attainment tended to have higher incomes. 90% of this year's sample reported earning between \$30,000 and \$100,000 or more (89.6%). The overwhelming majority of respondents, 82.0%, identified as Caucasian or White, followed by 11.0% who identified as Hispanic, 3.0% who identified as Other, 0.70% as American Indian, 2.10% Asian, and 1.87% who identified as African American. Sex was almost equally distributed amongst this year's sample, which is a dramatic contrast from last year where the sample was overwhelmingly female (59.83% female, 40.17% male).

SURVEY RESPONDENTS BY AREA

The majority of respondents who participated in this year's survey resided in the Northwest and the Southwest areas of Reno at 29.4% and 27.8%, respectively. The Northeast, Far South and North Suburbs were among the least represented areas in the survey. The Far South had the lowest amount of representation by far, with only 2.6% who identified themselves as residing there.

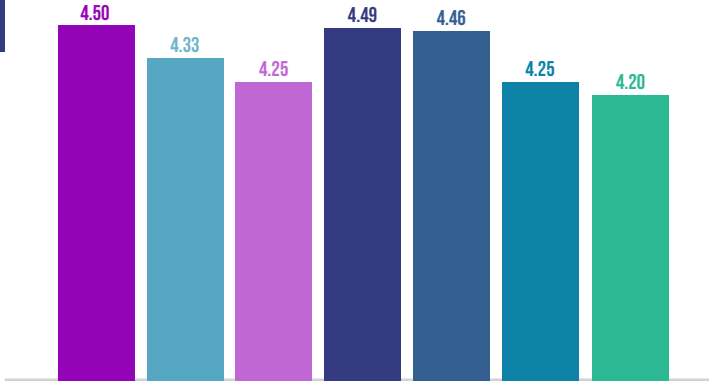


■ NORTHEAST ■ NORTHWEST ■ NORTH SUBURBS ■ SOUTHEAST ■ SOUTHWEST ■ CENTRAL ■ FAR SOUTH

DEPARTMENT'S PERFORMANCE

The department's performance was evaluated positively 90.22% of the time, up 15.09% from the previous survey and up 7.8% from last telephonic survey (32nd Survey). This survey's mean score was 4.37. The mean is calculated on a scale of one to five, with five being very good, four being good, three being fair, two being poor and one being very poor.

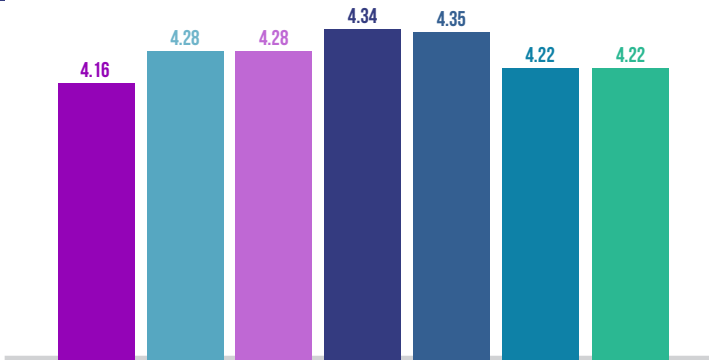
OVERALL EVALUATION **90.22%**



DEPARTMENT'S CRIME FIGHTING EFFORTS

The department's crime fighting efforts were evaluated positively by 88.15% of respondents, an increase of 19.0% from the previous survey and up 4.5% from the last telephonic survey (32nd Survey). The 2018 mean score was 4.28 while the previous year's survey yielded a mean of 3.94. The mean is calculated on a scale of one to five, with five being very good.

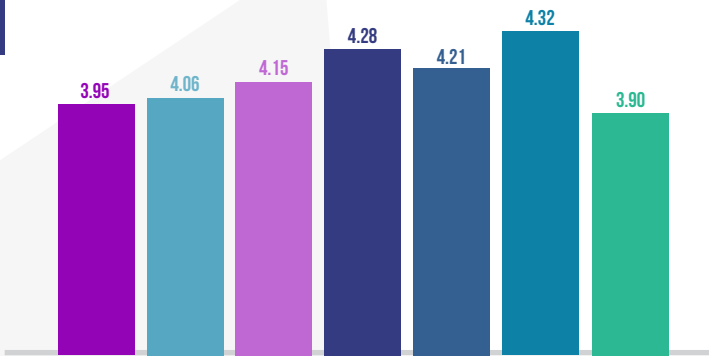
OVERALL EVALUATION **88.15%**



DEPARTMENT'S IMAGE

The department's image were evaluated positively by 81.3% of respondents, an increase of 10.0% from the previous survey and up 2.0% from the last telephonic survey (32nd Survey). The 2018 mean score was 4.14. The mean is calculated on a scale of one to five, with five being very good.

OVERALL EVALUATION **81.30%**



COMMUNITY'S SENSE OF SAFETY

The majority of Reno residents, 92.46%, reported feeling that the City of Reno is a safe place to live. When compared to the previous survey, this equates to a 16.26% increase.

OVERALL EVALUATION **92.46%**

